

PCN Guiding Attributes

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Longitudinal Care

Everyone in a PCN is attached to a provider or enrolled to a clinic where they can receive longitudinal care.



Coordinated Care

All parts of the health-care system, including community, facility, and specialized care, are coordinated to facilitate ease of access.

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Timely Access

Episodic or longitudinal primary care can be accessed within 24 hours for urgent conditions, and within 7 days for non-urgent services.



Extended Hours

Primary care services are available in-person on evenings, weekends, and statutory holidays, and after-hours virtual services are available.

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Comprehensive Care

Access to full-range care, including for screening, diagnostic, and treatment services, is available across a variety of clinical settings.



Team-based Care

Providers of different services, scopes, and professional backgrounds are connected to create integrated, interdisciplinary teams across the PCN.

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Population Health Promotion

Primary care teams work to support community health by improving population health outcomes in collaboration with other community groups.



Digital Enablement

Continuity of care is supported by the use of technology, as is technological innovation to improve care.

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Culturally Safe Care

Care is rooted in cultural humility, with respectful acknowledgment of unique cultural needs and emphasis on truth and reconciliation.



Equitable Access

Systemic barriers to access are dismantled, such that health and wellbeing can be supported in all people living in the community.

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